

SHIPPING AND RETURNS

SHIPPING INFORMATIONS

Chokas orders are delivered Monday to Friday between 9am and 5pm. As every order is unique, shipping costs will vary depending on the size, weight and destination of your chosen items. For those last minute purchases, Express delivery is available to most destinations and Same Day delivery is offered in select cities.

Depending on your location, we also offer a Flat Shipping Fee for orders contact us in Live Chat or email for more information !

RETURN POLICY

We are happy to refund any purchases within 3 working days from receipt. To return an item you must contact customer services for the return procedure. We will refund any sums that you have paid to us with the exception of postage and packing. All returns must be sent via registered mail in their original condition. Only products that are in their original condition will be refunded.

All sale and promotional-priced items are non-returnable, non-refundable and non-exchangeable.

CHOKAS reserves the right to refuse exchange of any merchandise does not meet all of the above conditions

RETURN PROCEDURE

If you wish to return any items to CHOAKS , please email sales@chokasjewelry.com with the detail of your purchase within office hours Mon- Fri 10.00 – 18.00 (Except Public Holidays)

Please wrap your item(/s) safely and securely to avoid damage in transit back to CHOKAS.

CHOKAS is unable to accept an item for refund if it has been damaged in transit.